

Product Repair Request

To facilitate prompt repair of your product, please complete this Form and return via email to

info@ewproducts.com.au

Warranty Repairs are covered under the Manufacturer's Product Warranty.

All other Repairs will incur a Fee.

Product Repair Form:

Company Name:

Location of Repair:

Contact Name:

Contact Name at Repair Location:

Phone Number/s:

Contact Phone at Repair Location:

Email :

Please provide the following information:

1. For Chair repairs, please include images of the fault, and an image of the label underneath the Seat of the Chair (the label will display information such as Manufacturer, Model Number, and Manufacture Date).

Choose Files

No file chosen

2. For Desktop Aids and all other products, please provide the Serial Number:

3. Date of Product Repair Request:

mm/dd/yyyy



4. Date of Purchase:

mm/dd/yyyy



5. Copy of Invoice or Invoice Number:

324234

6. Product Name:

7. Product Code:

8. Details of Fault/s:

If the product is under Warranty, we will lodge a Warranty Repair Case on your behalf.

If the product is not under Warranty, we will email a Quote to Repair.

We apologise for any inconvenience caused and we will endeavor to have this fixed as soon as possible.